



THE STATE HISTORICAL SOCIETY OF MISSOURI RESEARCH CENTER-KANSAS CITY

K0575

Sara Lees Mason (1929-2010) Papers
1951-1989
1/3 cubic feet

Papers of former Trans World Airlines (TWA) hostess, in-flight supervisor and director of customer service.

BIOGRAPHY:

Sara Lees Mason started as a TWA Hostess trainee in January 1952. After graduation she went on the line, based in Kansas City for the next 35 years. She spent her whole career based in Kansas City, including some fifteen years in in-flight supervision, director of customer service, and returned to fly the line to Hawaii and Europe before retiring in 1987.

PROVENANCE:

This gift was received from Holly Sullivan as accession KA1825 on August 18, 2010.

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DESCRIPTION:

This collection consists of In-Flight Service Manuals, a Legacy of Leadership book inscribed with her name, a special edition of "On the Line" In-Flight Services Reunion 1989, a certificate of competency, correspondence, a TWA stock certificate and several photographs.

INVENTORY:

BOX 001

- Folder 1. Correspondence: Acceptance as Hostess Trainee, 1951; Western Union Telegram, 1951; and compliments by patrons, 1986, 1987.
- Folder 2. Certificate of Competency-Director of Customer Service at TWA, May 18, 1972 and group photograph
- Folder 3. TWA stock certificate, 239 shares, January 16, 1989
- Folder 4. Photographs: Sara Lees Mason and others, 1950's, 1988, 1991
- Folder 5. Transcontinental Flight Services Manual, 1963-1964
- Folder 6. TWA Flight Services Manual, 1971-1972
- Folder 7. TWA Flight Services Manual, 1980's
- Folder 8. Legacy of Leadership, inscribed Sara Lees Mason, MCI In-flight Service, 1971
- Folder 9. *On the Line* special edition 1989 In-Flight Services Reunion